

Issues in Information Systems

Volume 14, Issue 1, 2013

*Organizational Competitiveness in the 21st Century: Using Knowledge
Resources to Support Effective Decision Making*



Issues in Information Systems is an Official publication of
the
International Association of Computer Information Systems

ISSUES IN INFORMATION SYSTEMS

A Refereed Publication

Editor

Dr. Gary DeLorenzo
Associate professor
California University of Pennsylvania
250 University Ave., California, PA 15419

IACIS

**Professional Member of
American Assembly of
Collegiate Schools of Business
(AACSB)**

<http://www.iacis.org>

ISSUES IN INFORMATION SYSTEMS (ISSN 1529-7314) is an official refereed publication of the International Association for Computer Information Systems and is published annually by the Association. The International Association for Computer Information Systems does not assume responsibility for views or opinions expressed by its contributors. The International Association for Computer Information Systems executive office is located at Oklahoma State University, College of Business Administration, Stillwater, OK 74078. A limited number of back issues of IIS are available for \$200 per issue. Requests should be mailed to the Association's Treasurer. Requests for membership in the Association should be sent to the Managing Director.

INTERNATIONAL ASSOCIATION FOR COMPUTER INFORMATION SYSTEMS

Officers

Executive Director:

Dr. Robert Behling
165 Serene Hills
Hattiesburg, MS 39402

Managing Director:

Dr. G. Daryl Nord
Spears School of Business
Oklahoma State University
Stillwater, OK 74078

President:

Dr. Richard McCarthy
School of Business
Quinnipiac University
Hamden, CT, 06518

Vice President:

Dr. Alex Koohang
Peyton Anderson Eminent Scholar &
Professor of IT
Macon State College
Macon, GA, 31047

Secretary:

Dr. Gary DeLorenzo
Associate professor
California University of Pennsylvania
250 University Ave., California, PA 15419

Treasurer:

Dr. Susan Haugen
165 Serene Hills
Hattiesburg, MS 39402

Past President:

Dr. Lorraine (Lori) Willoughby
College of Business
Minot State University
Minot, ND, 58707

Director of Publication:

Dr. Jeretta Horn Nord
Spears School of Business
Oklahoma State University
Stillwater, OK 74078

